

Organisational Excellence Policy

JAXON will achieve excellence through the involvement of each individual taking responsibility for the quality, timelessness and cost effectiveness of their own work. Adherence to company processes will ensure that internal and external goals are met and should issues arise, they are resolved promptly and in a manner that will prevent reoccurrence.

To support our employees in their endeavors to achieve consistency, we have developed a risk based and customer focused management system (JMS) that is compliant with; AS4801, ISO9001 and ISO14001. The JMS provides our organisation with a clear framework for behaviours and controls that drive consistent processes and best practices which we expect across all our functions.

Our Commitment

Add value to our stakeholders, clients, employees and other stakeholders.

We Will:

- Maintain the JMS that integrates all our business functions and compliance requirements under a single, auditable framework.
- Achieve a proactive close out of non-conformances and areas of concern.
- Invite and evaluate feedback from our clients and employees, and use the feedback to improve effectiveness of our JMS and its performance.
- Quality awareness will be encouraged through training and education to familiarise key personnel with the requirements of the JMS.
- Communicate any changes to our JMS to all personnel within a timely manner.

The process of continual improvement at JAXON is an ongoing function to develop and sustain a culture of routinely doing things correctly the first time and seek opportunities to improve.

This policy is endorsed by the Board and approved by our Chief Executive Officer and Executive Leadership Team



Vince Mulholland
Group Chief Executive Officer
April 2020

